

LORELLA PALAZZO, PhD

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EDUCATION

- 2011 PhD in Sociology, University of Washington, Seattle, WA. Concentration: Institutions and Organizations; Demography. Dissertation: “The Role of State and Markets in the Integration of Complementary and Alternative Medicine into American Health Care: An Institutional-Level Perspective.”
- 1994 MA Degree in Sociology, University of South Florida, Tampa, FL (1994). MA Thesis: “Ethnic Variations in Attitudes toward Health and the Body, and their Influence on the Adoption of a Healthy Lifestyle.”
- 1992 BA Degree in Sociology (Magna Cum Laude), University of South Florida, Tampa, FL

PROFESSIONAL POSITIONS HELD

- 2014 – Research Associate, Kaiser Permanente Washington Health Research Institute, Seattle, WA
- 2013 – 2014 Independent Consultant, Research and Evaluation Services (Client: Healthcare Career Advancement Program – HCAP)
- 2012 – 2014 Research Specialist, Group Health Research Institute, Seattle, WA
- 2013 Research Scientist, Center for Health Workforce Studies, University of Washington
- 2007 – 2012 Clinical Data Analyst. Public Employee Benefits Division. Washington State Health Care Authority
- 1999 – 2008 Research Assistant, Center for Health Workforce Studies, Department of Family Medicine Research Section, University of Washington
- 1997 – 1999 Graduate Instructor, Department of Sociology, University of Washington
- 1996 Undergraduate Advisor, Department of Sociology, University of Washington
- 1995 – 1998 Teaching Assistant, Department of Sociology, University of Washington
- 1994 – 1995 Adjunct Instructor, Department of Sociology, University of South Florida
- 1994 Adjunct Instructor, Hillsborough Community College
- 1994 Graduate Assistant, Department of Sociology, University of South Florida
- 1993 – 1994 Graduate Instructor, Department of Sociology, University of South Florida

FUNDING HISTORY

Current funding

Grant #	1R56AG056417 - 01 (Barnes)	9/1/2017 – 8/31/2019
Agency	NIA	
Title	Development and Validation of the EMR Risk of Alzheimer’s and Dementia Assessment Rule (eRADAR)	
Major Goals	To develop and statistically validate a modelling tool using information in the EMR to identify patients likely to have current, undiagnosed dementia, and to	

engage key stakeholders (clinicians, patients, and caregivers) about how this tool could be implemented in the clinical setting.

Grant #	R18 HS023908 (Parchman)	9/1/2017 – 8/31/2019
Agency	Agency for Healthcare Research and Quality	
Title	The Northwest Coalition for Primary Care Practice Support	
Major Goals	The major goals of this project are to build capacity for quality improvement (QI) in small primary care practices across Washington, Oregon and Idaho by improving risk factors for heart attacks such as blood pressure, cholesterol and smoking.	
Grant #	R218173001 (Wernli)	1/1/2019-12/31/2019
Agency	Kaiser Permanente Washington Health Research Institute Development Fund	
Title	Patient-Centered Design to Improving Lung Cancer Screening Uptake	
Major Goals	Develop a patient-centered approach to improve LDCT screening uptake at KPWA and continued adherence to annual screening	
Grant #	75607 (Parchman)	
Agency	Robert Wood Johnson Foundation	
Title	Safety Net Value Champions Fellowship Program	
Major Goals	This is a 9-month fellowship training program for a cohort of 8 clinical champions from safety net settings to develop competencies needed to engage providers in addressing overuse. The curriculum will be based on the <u><i>Taking Action on Overuse</i></u> learning and experience and taught by nationally recognized faculty.	
Grant #	(Lewis)	01/01/2018-12/31/2018
Agency	Kaiser Permanente Washington Health Research Institute	
Title	Methods for Tracking Intervention Adaptation and Implementation Strategies - Part 2	
Major Goals	To obtain pilot data to support an R01 application that would develop pragmatic measures and methods for tracking tailoring of implementation strategies and treatment adaptation in the context of a depression prevention implementation trial.	
Grant #	R01MH103310-01A1 (Lewis)	09/08/2014-08/31/2018
Agency	NIMH	
Title	Standardized versus Tailored Implementation of Measurement Based Care for Depression.	
Major Goals	Standardized versus Tailored Implementation of Measurement Based Care for Depression. This grant is a 4-year cluster randomized trial comparing standardized versus tailored approaches to implementing measurement based care for depressed adults receiving psychotherapy in community mental health settings.	

Past funding

Grant #	628351 (Parchman)	5/1/2016 – 4/30/2018
Agency	Robert Wood Johnson Foundation	
Title	Taking action on Overuse	
Major Goals	To expand and spread the products of the Supporting Provider Engagement in Value Phase I project (also funded by RWJF) by partnering with health care organizations around the country on overuse reduction initiatives.	
Grant #	629821 (Palazzo)	
Agency	Montana Health Care Foundation	4/1/2017 – 1/31/2018
Title	Perinatal drug use	
Major Goals	Evaluate results of a hospital-based program to address the needs of newborns with neonatal abstinence syndrome and their families.	
Grant #	730011 (Lozano)	6/1/2017 – 1/31/2018
Agency	Kaiser Permanente Washington	
Title	Learning Health System (LHS)	
Major Goals	Evaluate and publish outcomes of eight years of the Partnership for Innovation program.	
Grant #	627841 (Cheadle)	1/1/2016 – 6/30/2018
Agency	Group Health Foundation	
Title	GHF-PFI Evaluation	
Major Goals	Monitor, support, evaluate, and document pilot projects implemented in the GH delivery system through the Partnership for Innovation program.	
Grant #	627841 (Cheadle)	1/1/2015 – 12/31/2016
Agency	Group Health Foundation	
Title	GHF-PFI Evaluation	
Major Goals	Monitor, support, evaluate, and document pilot projects implemented in the GH delivery system through the Partnership for Innovation program.	
Grant #	624741 (Fishman)	1/1/2013 – 12/31/2015
Agency	Group Health Foundation	
Title	EVAL P4 Innov 2013 F Y1	
Major Goals	Monitor, support, evaluate, and document pilot projects implemented in the GH delivery system through the Partnership for Innovation program.	
Grant #	3U48DP005013-01S1 (Fishman)	10/1/2014 – 9/29/2015
Agency	Centers for Disease Control (CDC)	
Title	Dementia Costs	
Major Goals	To examine the existing literature on the direct health care costs of dementia care, and produce and calibrate a forecasting model to estimate the future costs of dementia care.	
Contract #	200-2014-M-59960 (Reid)	8/15/2014 – 11/30/2015
Agency	Centers for Disease Control (CDC)	

Title Pilot Study to Evaluation Extracting National Ambulatory Medical Care Survey (NAMCS) Data from Electronic Health Record (EHR) Systems
Major Goals Examine the completeness and comparability of NAMCS Patient Record Form (PRF) using three modes of data collection.

PEER-REVIEWED PUBLICATIONS

1. Groeneweg M, Forrester S, Arnold B, **Palazzo** L, Zhu W, Yoon P, Searce T.; One-year outcomes of an integrated multiple sclerosis disease management program.; *J Manag Care Spec Pharm*. 2018 May;24(5):458-463
2. Leah Tuzzio, Evette Ludman, Eva Chang, **Lorella Palazzo**, Travis Abbott, Edward H. Wagner, and Robert J. Reid. Design and Implementation of a Physician Coaching Pilot to Promote Value-based Referrals to Specialty Care. 2017. *Perm J*. 2017;21. doi: 10.7812/TPP/16-066
3. Skillman Susan M, **Lorella Palazzo**, L. Gary Hart and David Keepnews. The characteristics of registered nurses whose licenses expire: why they leave nursing and implications for retention and re-entry. *Nurs Econ*. May-Jun 2010; 28(3):181-189.
4. Skillman, Susan M., **Lorella Palazzo**, David Keepnews, and L.Gary Hart. 2006. "Characteristics of Registered Nurses in Rural vs. Urban Areas: Implications for Strategies to Alleviate Nursing Shortages in the United States". *Journal of Rural Health* 22 Spring (2):151-157.
5. Larson, Eric H., Lorella Palazzo, Bobbi Berkowitz, Michael J. Pirani, and L. Gary Hart. 2003. The contribution of Nurse Practitioners and Physician Assistants to generalist care in Washington State. *Health Services Review* 38(4): 1033-1050.
6. Grumbach, Kevin; Hart, L. Gary; Mertz, Elizabeth; Coffman, Janet; and **Palazzo, Lorella**. 2003. Who is Caring for the Underserved? A Comparison of Primary Care Physicians and Non-Physician Clinicians. *Annals of Family Medicine* 1(2): 97-104.
7. **Palazzo, Lorella**, Avery Guest, and Gunnar Almgren. 2003. Economic Distress and Cause of Death Patterns for Black and Non-Black Men in Chicago, 1990: Reconsidering the Relevance of Classic Epidemiological Transition Theory. *Social Biology*. Spring-Summer; 50(1-2): 102-26.
8. Kleiman, Michael B., Nancy Ramsey, and **Lorella Palazzo**. 1996. Public Confidence in Religious Leaders: A Perspective from Secularization Theory. *Review of Religious Research*, 38:79-87.
9. **Palazzo, Lorella**. 1993. Review Essay. *Visual Studies (formerly Visual Sociology)*, 8:70-74.

MANUSCRIPTS ACCEPTED FOR PUBLICATION

1. **Lorella Palazzo**, Juno Matthys, Craig Sewald, Natasha Arora, Maggie Jones, Jacqueline Bradley, Sallie Eissler, Mindy R. Rubin, Tanya M. Edelin and Maya Nadison. Fostering Partnerships with the Safety Net: An Evaluation of Kaiser Permanente's Community Ambassador Program in the Mid-Atlantic States. Accepted for publication in *The Permanente Journal*.

MANUSCRIPTS IN PREPARATION

1. Callie Walsh-Bailey, **Lorella G. Palazzo**, Salene M. W. Jones, Kayne D. Mettert, Byron J. Powell, Shannon Wiltsey Stirman, Aaron R. Lyon, Paul Rohde, and Cara C. Lewis. A Pilot Study of Methods for Tracking Implementation Strategies and Treatment Adaptations. In preparation for *Implementation Science*
2. **Lorella Palazzo**, Clarissa Hsu, Deborah E. Barnes, Marlaine Figueroa Gray, Mikael Anne Greenwood-Hickman, Eric Larson and Sascha Dublin. Patient and caregiver perspectives on a tool to identify undiagnosed dementia: A qualitative study. In preparation the *Journal of General Internal Medicine*

NON-PEER-REVIEWED PUBLICATIONS

1. **Lorella Palazzo** and Amy Edmonds for the Center for Community Health and Evaluation, Kaiser Permanente Washington Health Research Institute. Strategies to Address Perinatal Substance Use Disorders. Literature Brief for the Montana Healthcare Foundation. February 2018.
2. **Palazzo, Lorella**, Skillman, Susan M, Basye A, Morrison CC. 2013. Health workforce demand in Washington State: Employers' Current and Expected Needs for home care aides, medical assistants, nursing assistants certified, licensed practical nurses, associate's degree registered nurses. Seattle, WA: WWAMI Center for Health Workforce Studies, University of Washington.
3. Skillman, Susan M., **Lorella Palazzo**, Mark P. Doescher, and Patricia Butterfield. 2012. Characteristics of rural RNs who live and work in different communities. Final Report #133. Seattle, WA: WWAMI Rural Health Research Center, University of Washington.
4. Skillman, Susan M., **Lorella Palazzo**, L. Gary Hart, and Patricia Butterfield. 2007. Changes in the rural registered nurse workforce from 1980 to 2004. Final Report #115. Seattle, WA: WWAMI Rural Health Research Center, University of Washington.
5. Skillman Susan M, **Lorella Palazzo**, L. Gary Hart, and David Keepnews. 2006. What happens to registered nurses whose licenses expire? An exploratory study in Washington State. Working Paper #110. Seattle, WA: WWAMI Center for Health Workforce Studies, University of Washington.
6. Skillman, Susan M., **Lorella Palazzo**, David Keepnews, and L. Gary Hart. 2004. Characteristics of registered nurses in rural vs. urban areas: Implications for strategies to alleviate nursing shortages in the United States. WWAMI Center for Health Workforce Studies Working Paper #91, Department of Family Medicine, University of Washington.
7. **Palazzo, Lorella**, Susan M. Skillman, and L. Gary Hart. 2002. The impact of the changing scope of practice of NPs, CNMs and PAs on the supply of practitioners and access to care: Oregon case study. WWAMI Center for Health Workforce Studies working paper #70, Department of Family Medicine, University of Washington.
8. Larson, Eric, **Lorella Palazzo**, Bobbie Berkowitz, Mark J. Pirani, and L. Gary Hart. 2001. The contribution of nurse practitioners and physician assistants to generalist care in underserved areas of Washington State. WWAMI Center for Health Workforce Studies working paper #64, Department of Family Medicine, University of Washington.

EVALUATION REPORTS

1. **Palazzo, Lorella**, Allen Cheadle and Paula Lozano. Otago Fall Prevention Pilot – PFI. Final evaluation report. June 2018.
2. **Lorella Palazzo** for the Center for Community Health and Evaluation, Kaiser Permanente Washington Health Research Institute. "Post-Delivery Support for Neonatal Abstinence Syndrome Infants and Their Parents in Rural Montana." Final evaluation report for the Montana Healthcare Foundation. January 2018.
3. **Palazzo, Lorella** and Allen Cheadle. Improving Advance Care Planning for patients with newly diagnosed dementia. Summary evaluation report for the Group Health Partnership for Innovation pilot project. December 2016.
4. **Palazzo, Lorella** and Allen Cheadle. "Centering Pregnancy – Implementing a Group Visit Model for Prenatal Care". Summary evaluation report for the Group Health Partnership for Innovation pilot project. July 2015.

5. **Palazzo, Lorella** and Allen Cheadle. "Improving transparency of patient cost of care for chemotherapy". Summary evaluation report for the Group Health Partnership for Innovation pilot project. September 2015.
6. **Palazzo, Lorella** and Allen Cheadle. "Peer support for newly diagnosed breast cancer patients". Summary evaluation report for the Group Health Partnership for Innovation pilot project. September 2015.
7. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Rapid Molecular Clonal Diagnostic of E. coli Uropathogens." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015
8. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Pharmacy Network New Member Program – a Pilot to Engage Network Members to Reduce Medication Costs and Improve Quality." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
9. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Addressing Cancer Disparities in Patients with Limited English Proficiency." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
10. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Improving Adherence to Chronic Medications in Medicare Part D PPO Patients." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
11. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "A Pharmacist Intervention to Improve Medication Therapy in Patients with Dementia: Impact on Clinical Outcomes, Healthcare Quality, and Costs." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
12. Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Home phototherapy for psoriasis. An Innovation Program of the Group Health Foundation Report to the Group Health Foundation," April, 2015.
13. Amira Y. El-Bastawissi, Douglas A. Conrad, Song Wang, Eric Ossiander, **Lorella Palazzo**, and Jan Norman. 2009. Impact of Washington State Diabetes Collaborative IV on Economic Outcomes, Medication Adherence, and Process of Care for Patients on Medicaid or who are State Employees. WA State Diabetes Collaborative IV Evaluation, Washington State Department of Health.
14. **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Seattle Community College District: Foundational Skills Training and Improved Systems Alignment – Supporting Healthcare Worker Advancement* (Continuation Funding).
15. **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Bellevue College: Pathways to RN* (Continuation Funding)
16. **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Highline Community College & Partners: HEAL-MAP Healthcare Education for Adult Learners-Medical Assistant Pathway* (Continuation Funding).

ORAL PRESENTATIONS

1. **Lorella Palazzo**, Nora Henrikson, Marlaine Gray, and Brooks Tiffany. Sociologists and anthropologists in health research settings: experiences, success, and what gets in the way.

- Accepted roundtable abstract, Sociologists in Practice Settings Symposium, 2019 American Sociological Association Annual Meeting. New York, NY. August 10-13.
2. **Lorella Palazzo**, Nora Henrikson, Marlaine Gray, and Brooks Tiffany. Sociologists and anthropologists in health care settings: Practices, contributions, and possibilities. Accepted presentation abstract, Association for Applied and Clinical Sociology 2019 Annual Meeting, Portland, OR Oct. 17-19, 2019
 3. **Lorella Palazzo**. Program Evaluation 101. Professional Evaluation Workshop. Accepted proposal, Association for Applied and Clinical Sociology 2019 Annual Meeting, Portland, OR Oct. 17-19, 2019
 4. **Lorella Palazzo**, Marlaine Gray, Clarissa Hsu, Mikael Anne Greenwood-Hickman, Deborah Barnes, and Sascha Dublin. Recognizing Risk: New Ways to Use Health Data for Patient Centered Dementia Care. 2019 Society for Applied Anthropology Annual Meeting. Portland, OR, March 19 – 22.
 5. **Lorella Palazzo, Moderator**. Panel: Taking Action on Overuse: De-implementation of Low-value Care in HCSRN Sites. HCSRN Annual Conference, Minneapolis, MN. April 11-13, 2018.
 6. **Lorella Palazzo**. Preliminary Otago Fall Prevention pilot evaluation results. KPWA Home Health Therapy Education Day, Seattle WA, May 2nd 2017
 7. Brian Austin, **Lorella Palazzo**, Connie Davis, and Kathleen Reims. Taking Action on Overuse (TAO): A framework and tools for reducing medical overuse. Workshop presented at the 5th Lown Institute Conference. Boston, MA, May 5-7 2017.
 8. **Palazzo, Lorella**. New Ideas, better practices: Creating and sustaining health care innovations. International Health Congress 2016, London, UK, June 21-23 2016.
 9. **Palazzo, Lorella**, and Susan M. Skillman. Washington Employers' Current and Expected Demand for Five Health Care Occupations: Findings from a Qualitative Study. Presented at Health Care Personnel Shortage Task Force Meeting, Puyallup, Washington, July 25, 2013.
 10. Skillman, Susan M., **Lorella Palazzo**, Meredith Fordyce, Mark Doescher, and Patricia Butterfield. Factors associated with rural-residing RNs' choices to work in larger rural and urban areas. Paper accepted for presentation at the *2008 Academy Health Annual Research Meeting. Washington, DC, June 8-10.*
 11. Skillman, Susan M. and **Lorella Palazzo**. Where Have the Nurses Gone? An Exploratory Study of RNs with Expired Licenses in Washington State. Presentation at the *3rd National Conference of Nursing Workforce Leaders: Taking the Long View: Turning Vision into Action.* Portland, OR, April 28-30, 2005.
 12. Skillman, Susan M. and **Lorella Palazzo**. Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 RN Sample Survey. Presentation at the *2004 Northwest Regional Rural Health Conference Spokane, WA (March 25-26).*
 13. **Palazzo, Lorella**, Susan M. Skillman, and L. Gary Hart. The impact of the changing scope of practice of NPs, CNMs and PAs on the supply of practitioners and access to care: Oregon case study. Presentation at the *WWAMI Center for Health Workforce Studies Seminar*, April 9, 2002.
 14. Larson, Eric H., **Lorella Palazzo**, David Paschane, Bobbie Berkowitz, and L. Gary Hart. The Contribution of NPs and PAs to Primary Care in Underserved Areas of Washington. Paper presented at the *Washington Rural Health Association Meeting, March 2000.*
 15. **Palazzo, Lorella**. What role for alternative medicine in the US? A macro-level analysis. Presentation at the *6th European Sociological Association Conference, Murcia, Spain, September 23rd-26th, 2003.*

16. **Palazzo, Lorella**, Avery Guest, and Gunnar Almgren. "Economic Distress and Cause of Death Patterns for Black and Non-Black Men: Evidence from Chicago, 1990." Paper presented at the Association for Health Services Research Annual Meeting, Los Angeles, CA, June 25-27, 2000.
17. **Palazzo, Lorella** (session organizer and presenter), Sociology of Global Issues: A Course Whose Time Has Come. Pacific Sociological Association Meeting, March 2000. Session: Teaching the Sociology of Global Issues.

POSTER PRESENTATIONS

1. **Lorella Palazzo**, Amy Edmonds, and Aaron Wernham. Evaluation of Post-Delivery Support for Infants with Neonatal Abstinence Syndrome and Their Parents in Rural Montana. Association for Applied and Clinical Sociology Annual Meeting, Norfolk, Virginia, October 10-14, 2018.
2. Elise Murowchick and **Lorella Palazzo**. Data harmonizing: Thinking big and small about health and community. International Health Congress 2016, London, UK, June 21-23 2016.
3. Marti Groeneweg, Paul Yoon, Beth Arnold, Sara Forrester, **Lorella Palazzo**, Nancy Lipnickey, Sarah Etchison, and Beth Chester. Clinical and Economic Outcomes among Patients with Multiple Sclerosis Enrolled in a Specialty Disease Management Program. Academy of Managed Care Pharmacy Annual Meeting, April 19-22, 2016, San Francisco, CA.
4. Evette Ludman, Salene Jones, and **Lorella Palazzo**. Evidence – Based Peer Support for Newly Diagnosed Breast Cancer Patients. American Psychosocial Oncology Society 13th Annual Conference. San Diego, CA, March 3-5 2016.
5. Skillman, Susan M., **Lorella Palazzo**, David Keepnews, and L.Gary Hart. Where Have the Nurses Gone? An Exploratory Study of RNs with Expired Licenses in Washington State. Poster. *Academy Health 2006 Annual Research Meeting. Seattle, WA, June 25-27.*
6. Skillman, Susan M., **Lorella Palazzo**, and L. Gary Hart. Employment, Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 Nurse Sample Survey. *3rd National Conference of Nursing Workforce Leaders: Taking the Long View: Turning Vision into Action.* Portland, OR, April 28-30, 2005.
7. Skillman, Susan M., **Lorella Palazzo**, and L. Gary Hart. Employment, Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 Nurse Sample Survey. *Academy Health Annual Meeting, Nashville, June 27-29, 2003.*
8. **Palazzo, Lorella**, Avery Guest, and Gunnar Almgren. Economic Distress and Cause of Death Patterns for Black and Non-Black Men in Chicago, 1990. Population Association of America Meeting, March 2000.
9. **Palazzo, Lorella**, Avery Guest, George Immewahr, and Gunnar Almgren. Age, Economic Distress, and Causes of Death for Blacks and Non-Blacks: Evidence from Chicago, 1990. *Socioeconomic Status and Health in Industrial Nations: Social, Psychological, and Biological Pathways, May 11-12, 1999* (A New York Academy of Sciences Conference).

PROFESSIONAL ASSOCIATION MEMBERSHIP

- 1999 – American Sociological Association
 2018 – Member, Professional Development Committee, Association for Applied and Clinical Sociology Society for Applied Anthropology
 2018 – Society for Applied Anthropology

